



Mattituck-Laurel
LIBRARY

PO Box 1437
13900 Main Rd.
Mattituck, NY 11952

631-298-4134
www.mattitucklaurellibrary.org

Wireless Hotspot Policy

The Mattituck-Laurel Library offers portable Wi-Fi hotspots available for patrons to check out on their library card. Portable Wi-Fi hotspots allow you to take the Internet with you “on the go”, enabling patrons to connect a mobile device (smart phone, tablet, laptop) to the internet wherever there is a signal-at home, around town, at the park-anywhere!

Hotspot Internet service is provided by Verizon with unlimited data at 4G LTE speeds. Up to 10 devices may be connected to the Hotspot at once. Internet service relies on cell tower technology and coverage. Service outside the continental United States is prohibited. Please keep the hotspot in a temperature-controlled environment (not left in vehicles or in extreme temperatures). Parents/guardians are responsible for the use of the Hotspot by minors.

Eligibility: Person reserving a Hotspot must be a Mattituck or Laurel resident, 18 years or older, with a valid Mattituck-Laurel Library card in good standing.

Availability: Reservations for Hotspots will be made on a first-come, first-served basis. Reservations may be made either online, by phone, or in person at the Library. Please be respectful of other patrons when using data, streaming movies/music can result in lower data speed for the balance of the month.

Loan Period: Hotspots are checked out for a two-week period (renewable once, if no one is waiting, please call for renewals, hotspots will not renew automatically). Only 1 hotspot at a time per family permitted. After a 24-hour period has passed, patrons may check out another hotspot.

Returns: Hotspots must be returned to Mattituck-Laurel Library only. Hotspots may NOT be returned in the Book Drop. Please return hotspots to Circulation or Reference desk staff.

Cancellation: Reservations may be canceled or rescheduled online, by telephone or in person. Please call the Library if cancelling within 24 hours of reservation date.

Late Fines: There will be a \$5.00 per day charge if the hotspot is returned late. If, after 10 days, the hotspot is not returned, the borrower will be charged a \$30 replacement fee. Overdue hotspots will be deactivated at closing on the day the hotspot is due. The Library reserves the right to refuse service to patrons who abuse equipment or who are repeatedly late in returning materials.

Lost or damaged hotspot: The charge for a lost hotspot is \$30. The cost for an unreturned power cord AND/OR the outlet adapter is \$10.00. The cost for an unreturned case is \$10.00. The charge for a damaged hotspot will be determined by the Library Director.

Internet Use

The Mattituck-Laurel Library is not responsible for information accessed using this device or for personal information shared over the Internet. Hotspot users are encouraged to use safe Internet practices. Using the hotspot to access any online content determined to be illegal or obscene according to federal, state, or municipal law will result in revocation of hotspot borrowing privileges and potentially criminal prosecution.

In consideration of the use of portable hotspots, patrons agree to hold the library harmless from any claims or actions brought against the library by any party relating to the use or abuse of the Wi-Fi hotspot. The library expressly does not warrant that the Wi-Fi hotspot device will provide for any particular result sought by a patron by way of its use.

Adopted 5/2021